

## PRIVACY STATEMENT

Tennessee Medical Association is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Tennessee Medical Association Web site and governs data collection and usage. By using the Tennessee Medical Association website, you consent to the data practices described in this statement.

### Collection of your Personal Information

Tennessee Medical Association collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Tennessee Medical Association also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Tennessee Medical Association. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Tennessee Medical Association for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Tennessee Medical Association Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Tennessee Medical Association public message boards, this information may be collected and used by others. Note: Tennessee Medical Association does not read any of your private online communications.

Tennessee Medical Association encourages you to review the privacy statements of Web sites you choose to link to from Tennessee Medical Association so that you can understand how those Web sites collect, use and share your information. Tennessee Medical Association is not responsible for the privacy statements or other content on Web sites outside of the Tennessee Medical Association and Tennessee Medical Association family of Web sites.

### Use of your Personal Information

Tennessee Medical Association collects and uses your personal information to operate the Tennessee Medical Association Web site and deliver the services you have requested. Tennessee Medical Association also uses your personally identifiable information to inform you of other products or services available from Tennessee Medical Association and its affiliates. Tennessee Medical Association may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Tennessee Medical Association does not sell, rent or lease its customer lists to third parties. Tennessee Medical Association may, from time to time, contact you on behalf of

external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Tennessee Medical Association may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Tennessee Medical Association, and they are required to maintain the confidentiality of your information.

Tennessee Medical Association does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Tennessee Medical Association keeps track of the Web sites and pages our customers visit within Tennessee Medical Association, in order to determine what Tennessee Medical Association services are the most popular. This data is used to deliver customized content and advertising within Tennessee Medical Association to customers whose behavior indicates that they are interested in a particular subject area.

Tennessee Medical Association Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Tennessee Medical Association or the site; (b) protect and defend the rights or property of Tennessee Medical Association; and, (c) act under exigent circumstances to protect the personal safety of users of Tennessee Medical Association, or the public.

#### Use of Cookies

The Tennessee Medical Association Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Tennessee Medical Association pages, or register with Tennessee Medical Association site or services, a cookie helps Tennessee Medical Association to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Tennessee Medical Association Web site, the information you previously provided can be retrieved, so you can easily use the Tennessee Medical Association features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the

interactive features of the Tennessee Medical Association services or Web sites you visit.

### Security of your Personal Information

Tennessee Medical Association secures your personal information from unauthorized access, use or disclosure. Tennessee Medical Association secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

### Changes to this Statement

Tennessee Medical Association will occasionally update this Statement of Privacy to reflect company and customer feedback. Tennessee Medical Association encourages you to periodically review this Statement to be informed of how Tennessee Medical Association is protecting your information.

### Contact Information

Tennessee Medical Association welcomes your comments regarding this Statement of Privacy. If you believe that Tennessee Medical Association has not adhered to this Statement, please contact Tennessee Medical Association at [webmaster@tma.medwire.org](mailto:webmaster@tma.medwire.org). We will use commercially reasonable efforts to promptly determine and remedy the problem.